



1

How have you prepared the ACTS staff to provide support for our well-being?



Our Program Leaders are knowledgeable of CDC guidelines and will model and encourage healthy practices throughout the Program. ACTS staff will monitor their own health daily and only lead Education Travel Programs if they are symptom-free. We have back-up staff ready should the need arise.

6

What are airlines doing for the well-being of passengers?

All airline carriers are following federally mandated guidelines with the traveler's safety as the top priority. Each major airline company has produced resources to share with the travelling public detailing their specific processes. [Links here.](#) Please review [TSA guidelines](#) for the most recent updates



2

What if I'm not feeling well the day before our group leaves for our tour program?

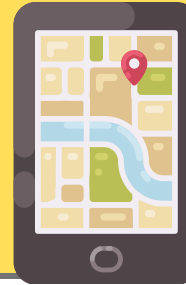
If you are not feeling well, do not travel.

- Be alert for symptoms. Watch for fever, cough, shortness of breath, or other symptoms of illness.
- Follow CDC guidance if symptoms develop.
- Contact your organizer as soon as you determine that you are not able to travel.
- Contact your travel insurance provider. (ACTS highly recommends optional travel insurance during your registration process)



7

Will we be able to visit everything on our itinerary?



The sites we visit are ready to welcome visitors within the context of current regulations. These sites have developed innovative tools to allow for an engaging and fun experience keeping the safety and well-being of guests as the top priority.

8

What sanitization procedures are practiced at our hotels?

The hotel industry has committed to a very aggressive sanitization and disinfection process to provide a clean and healthy environment allowing you to travel with confidence. Find additional hotel resources at www.acts-tours.com/travelsafely.



3

Will there be health screenings each day?



Groups will be encouraged to have a staff member dedicated to monitoring their own participants. Monitoring at the discretion of the group organizer could include temperature readings, and alertness of symptoms.

4

Do I need to bring a face mask?



Yes - Face masks are required at certain sites/locations. Please bring enough for each day of your Program.

9

What steps are motorcoach companies taking to provide for a clean environment on the coach?

Our motorcoach companies are regulated by federal agencies and specific trade associations that are collaborating to provide for the safety and well-being of passengers. Before any group boards the motorcoach for the first time, and each evening, the coach will be thoroughly sanitized. Hand sanitizer will be readily available to all passengers throughout each day.



5

What if I get sick on the program?

ACTS has procedures in place in order to efficiently address medical incidents that happen while on tour, including having access to on-call medical personnel. ACTS staff are available 24/7 should additional support be needed.

10

What will food service be like?

ACTS has requested, when possible, that dining options be offered in a cafeteria-style (buffet line served by waitstaff) or plated meals served at your table. In addition, more distancing will be provided from other restaurant patrons and groups.

